



# 用户指南

尊敬的客户：

感谢您购买摇滚星品牌的产品，希望您能获得愉悦的使用体验。倘若您的产品出现任何状况，请及时与我们联系，我们将竭诚为您服务。

购买后若遇任何问题，请仔细阅读下方的“保修条款”。

深圳市摇滚星声学科技有限公司

## 佩戴说明

耳塞套说明：

入耳式耳机选择耳塞时，请根据您耳朵大小匹配合适尺寸的耳塞，保持佩戴的舒适性，同时确保能充分地贴合密封并且足够深入耳道，以防漏音带来的低音损耗及声通道过长导致的高音衰减。



安装耳塞时要紧密贴合耳机

## 辨别左右声道及佩戴说明：

1、正确区分左右耳机，耳机上有“左”及“右”标志，耳机线插头上有“L”及“R”标志，“L”用于左耳，“R”用于右耳。



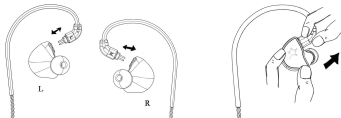
2、将耳机按正确方向插入耳内，插入时轻微旋转并轻轻按压耳机，正确佩戴后耳机可与耳朵完美贴合。将耳机线固定在耳朵后边，调整好并固定耳机线。



3、将耳机插头插入播放设备即可使用，耳机插入设备前请先调节好设备音量大小，以免损伤听觉。

## 耳机线安装说明:

插拔耳机线时注意左右耳正确匹配,L侧接入左侧耳机,R侧接入右侧耳机。请勿频繁插拔线材,以免造成损坏。插拔线材时平行插拔,切勿歪斜按压或过度拉扯线材以避免插头与插座受损。



## 保养说明:

1、在清洁耳机时,应用小刷子等清洁工具将导音孔耳垢清除,然后用软布擦拭耳机壳及耳机线。

2、将耳机线宽松地绕在四根手指上并放入保护盒内存放。

## 注意事项

1、耳机具有隔音效果,为了您的人身安全请勿在驾车、骑车、行走或横穿马路时使用耳机。

2、为了您的用耳健康,公模产品请及时清洗或定期更换耳塞。

- 3、为了保护您的听力，请勿使用过大的音量聆听耳机。
- 4、耳机具有较高的密封性，使用时请勿快速摘下耳机或用力按压耳机，长时间佩戴导致耳道不适时请暂停使用耳机。
- 5、耳机是精密电子产品，请爱惜您的耳机，避免将耳机置于潮湿、多尘、高温、低温环境中，同时避免敲击、碰撞、挤压或跌落耳机，以防止造成耳机损坏。
- 6、请勿过分用力拉扯耳机引线，以免变形或断裂，拔插耳机时请捏住插头部分。

## 保修条款

### 1. 耳机类产品：质保期为12个月

产品自签收之日起对外壳及内部组件中出现的质量问题有12个月质保期，质保期内我司支持免费保修或更换新机，并承担相关运费。

### 2. 耳机线材类产品：质保期为6个月

耳机线质保期为产品签收之日起6个月。保修产品不包含其他配件部分，损坏或遗失请另行购买。

## 耳机线材使用说明：

耳机和线材需平行插拔，不可以用力左右上下摇换，以防耳机线插针折断；

耳机与线材为金属接口，在使用过程中，建议不要过分频繁拔插，以防止过度磨损导致接触不良；

摇滚星耳机只可以适配摇滚星专属的配套线材，如果自行更换其他品牌的耳机线，导致耳机插针孔周围腔体破损，不在保修范围内。

## 3. 产品质保服务区域：

只在中国境内大陆地区有效（除台湾、澳门、香港地区）

## 4. 超出质保期产品售后服务

超出一年质保期的产品可申请自费维修，只需支付新零件费用和往返运费，免除人工维修费；如需更换新机，可协商以折扣价购买新机。维修时需提供发票或有效购买凭证。用户自行承担邮寄费用。

5. 下列情况不在本公司质保范围内：

- 非本公司出售产品或未经本公司授权出售的产品；
- 人为原因损坏；
- 因频繁使用外观刮花；
- 被腐蚀类液体损毁；
- 自行拆开维修过或未经本公司授权维修的产品；
- 其他非本公司原因造成的损坏；
- 自行改装过的产品；
- 产品附送的任何配件；
- 未按照产品使用说明书正确使用造成的损坏。

注意：

不在质保范围的产品本公司负责维修但酌情收取维修费及元器件更换费用，售后服务来回运费需用户自行承担。寄回产品请附上您的姓名，联系电话及寄回地址。

邮寄地址：广东省深圳市宝安区西乡街道固戍社区下围园村锦衡创意园6号厂房405  
摇滚星售后部收：400-889-8434

公司名称:深圳市摇滚星声学科技有限公司

公司地址:广东省深圳市宝安区西乡街道固戍社区  
下围园村锦衡创意园6号厂房405

服务热线:(+86) 400-889-8434

官方网站:<http://www.yaogunxing.com>

服务时间:周一至周五10:00-18:00

微信公众号(官方商城)







# User Guide

Dear Customer:

Thank you for purchasing Rockxxee brand products, and we hope you have a pleasant experience. If there is any problem with your product, please contact us and we will be happy to help you. If you encounter any problems after purchase, please read the "Warranty Terms" carefully.

Shenzhen Rockxxee Acoustic Technology Co.

## Wearing instructions

### Earbud set instructions:

When choosing earbuds for in-ear headphones, please match the right size earbuds to your ear size to maintain wearing comfort, and at the same time to ensure that they can fully fit the seal and penetrate deep enough into the ear canal to prevent the loss of bass caused by sound leakage and the attenuation of treble caused by the sound channel is too long.



Attach the earbuds snugly to the earphones

## Identify the left and right channels and wear instructions:

1, the correct distinction between left and right headphones, headphones on the “左” and “右” mark, headphone cable plug “L” and “R” mark, “L” for the left ear, “R” for the right ear. L” and ‘R’ symbols on the headphone cable plug, ‘L’ for the left ear, ‘R’ for the right ear.



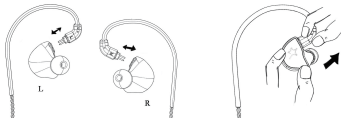
2, insert the headset into the ear in the correct direction, slightly rotate and gently press the headset when inserting, the headset can fit perfectly with the ear after wearing it correctly. Fix the headphone cable behind the ear, adjust and fix the headphone cable.



3, plug the headphones into the playback device can be used, headphones inserted into the device before please adjust the volume level of the device to avoid damage to the sense of hearing.

## Headphone cable installation instructions:

When plugging and unplugging the headphone cable, pay attention to the right and left ears to match correctly, L side access to the left headphone, R side access to the right headphone. Please do not plug and unplug the cable too often to avoid damage. When plugging and unplugging the cable, plug and unplug it in parallel, do not press the cable sideways or pull it excessively to avoid damage to the plug and socket.



## Maintenance instructions:

1, in cleaning headphones, should be a small brush and other cleaning tools will guide sound hole ear dirt removal, and then use a soft cloth to wipe the headphone shell and headphone cable.

2, Wrap the headphone cable loosely around four fingers and put it into the protective case for storage.

## Cautions

1, the headset has a sound insulation effect, for your personal safety, please do not use the headset when driving, cycling, walking or crossing the road.

2, in order to use your ear health, public mold products, please timely cleaning or regular replacement of earplugs.

3, in order to protect your hearing, please do not use excessive volume listening to headphones.

4, the headset has a high degree of sealing, do not quickly remove the headset or press the headset, long time wear leads to discomfort in the ear canal, please suspend the use of headphones.

5, headset is a precision electronic products, please cherish your headset, avoid placing the headset in a humid, dusty, high temperature, low temperature environment, while avoiding knocking, collision, extrusion or fall headset to prevent damage to the headset.

6, please do not pull too hard on the headset lead, so as to avoid deformation or breakage, when unplugging the headset, please pinch the plug part.

## Warranty terms

### **1. Headphone products: warranty period of 12 months**

Products since the date of signing on the shell and internal components in the quality of the problem has a 12-month warranty period, the warranty period of our support for free warranty or replacement of the new machine, and bear the related freight costs.

### **2. Headphone cable products: warranty period of 6 months**

Headphone cable warranty period for 6 months from the date of product signing. Warranty products do not include other accessories part, damaged or lost please purchase separately.

### **Headphone cable instructions for use:**

Headphones and wires need to be plugged and unplugged in parallel, not force left and right up and down shaking change, in order to prevent the headphone cable pin breakage;

Headphones and cable for the metal interface, in the process of use, it is recommended not to unplug too often, in order to prevent excessive wear and tear resulting in poor contact;

Rockxxee headphones can only be adapted to Rockxxee exclusive supporting cable, if you replace the headphone cable of other brands, resulting in headphone pin hole around the cavity breakage, is not covered by the warranty.

### **3. Product warranty service area:**

Valid only in mainland China (except Taiwan, Macau and Hong Kong)

### **4. After-sales service for products beyond the warranty period**

Products beyond the one-year warranty period can be applied for repair at their own expense, only the cost of new parts and round-trip shipping costs, exempt from labor repair costs; if you need to replace the new machine, you can negotiate to buy a new machine at a discounted price. Invoices or valid purchase certificates are required for repair. Users are responsible for their own mailing costs.

## **5. The following are not covered by our warranty:**

- Products not sold by the Company or sold without the Company's authorization;
- Damage due to human causes;
- Scratched appearance due to frequent use;
- Damaged by corrosive liquids;
- Disassembled and repaired or not authorized by the company to repair the product;
- Other damages not caused by the Company;
- Self-modified products;
- Any accessories attached to the product;
- Damage caused by failure to use the product properly in accordance with the product instruction manual;

### **Attention:**

The company is responsible for the maintenance of products not covered by the warranty, but discretionary maintenance fees and component replacement costs, after-sales service return freight to be borne by the user.

Please include your name, contact phone number and mailing address to send back the product.

Mailing address: 405, No.6 Factory Building, Jinheng Creative Park, Xi Xiang Street, Baoan District, Shenzhen, Guangdong Province, under the Gushu community, Rockxxee After-sales Department: 400-889-8434

Company name: Shenzhen Rockxxee Acoustic Technology Co.

Company Address: 405, No.6 Factory Building, Jinheng Creative Park, Xi Xiang Street, Gushu Community, Xi Xiang Street, Baoan District, Shenzhen, Guangdong, China

Service Hotline: (+86) 400-889-8434

Official website: <http://www.yaogunxing.com>

Service time: Monday to Friday 10:00-18:00

WeChat public number

